

WARRANTY AND PRODUCTION INFORMATION

What does this warranty cover and how long does it last?

This Limited Warranty is provided by Deye Inverter Technology Co.,Ltd (Deye) and covers defects in workmanship and materials in your hybrid Inverter. This Warranty Period lasts for 5 years from the date of purchase at the authorized point of sale to you, the original end user customer, unless otherwise agreed in writing. You will be required to demonstrate proof of purchase to make warranty claims. This Limited Warranty is transferable to subsequent owners but only for the unexpired portion of the Warranty Period. Subsequent owners also require original proof of purchase as described in "What proof of purchase is required?"

What will Deye do?

During the Warranty Period, Deye will, at its option, repair the product (if economically feasible) or replace the defective product free of charge, provided that you notify Deye of the product defect within the Warranty Period, and provided that Deye through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty. Deye will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. Deye reserves the right to use parts or products of original or improved design in the repair or replacement. the remaining warranty period will be automatically transferred to the replacement unit. Therefore, customer will not receive a new warranty certificate. If the remain warranty period is less than one year after the replacement, it will be extended to a full one year warranty from the date of the return shipment to the customer. All replaced products and all parts removed from repaired products become the property of Deye.

What does this warranty not cover?

Claims are limited to repair and replacement or if in Deye's discretion that is not possible, reimbursement up to the purchase price paid for the product. Deye will be liable to you only for direct damages suffered by you and only up to a maximum amount equal to the purchase price of the product. This Limited Warranty does not warrant uninterrupted or error-free operation of the product or cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to and Deye will not be responsible for any defect to:

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the Deye product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by Deye
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;

- e)the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed;
- f) the product if it is located outside of the country where it was purchased;
- g) any consequential losses that are attributable to the product losing power whether by product malfunction, installation error or misuse.

Disclaimer Product

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY DEYE IN CONNECTION WITH YOUR DEYE PRODUCT AND IS, WHERE PERMITTED BY LAW, IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE IN CONNECTION WITH THE PRODUCT, HOWEVER ARISING (WHETHER BY CONTRACT, TORT, NEGLIGENCE, PRINCIPLES OF MANUFACTURER'S LIABILITY, OPERATION OF LAW, CONDUCT, STATEMENT OR OTHERWISE), INCLUDING WITHOUT RESTRICTION ANY IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE EXTENT REQUIRED UNDER APPLICABLE LAW TO APPLY TO THE PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIOD STIPULATED UNDER THIS LIMITED WARRANTY.

IN NO EVENT WILL DEYE BE LIABLE FOR:

- (a) ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOST REVENUES, FAILURE TO REALIZE EXPECTED SAVINGS, OR OTHER COMMERCIAL OR ECONOMIC LOSSES OF ANY KIND, EVEN IF DEYE HAS BEEN ADVISED, OR HAD REASON TO KNOW, OF THE POSSIBILITY OF SUCH DAMAGE,
- (b) ANY LIABILITY ARISING IN TORT, WHETHER OR NOT ARISING OUT OF DEYE'S NEGLIGENCE, AND ALL LOSSES OR DAMAGES TO ANY PROPERTY OR FOR ANY PERSONAL INJURY OR ECONOMIC LOSS OR DAMAGE CAUSED BY THE CONNECTION OF A PRODUCT TO ANY OTHER DEVICE OR SYSTEM, AND
- (c) ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT.